

EmCal Scientific, Inc. – Manufactured Products
LIMITED 3-YEAR WARRANTY

WARRANTY

This warranty of the products manufactured by EmCal Scientific, Inc., (EmCal), extends to the original purchaser of the product(s) within the United States and Canada and is not transferable.

WARRANTY DURATION

EmCal warrants its manufactured products against defects in material and/or workmanship for a period of three (3), years from the invoice date of the original purchase by the original purchaser. Some of EmCal's products are "bundled" and include, in whole or in part, OEM products provided by other manufacturers. In such cases the applicable warranty issued by EmCal's supplier(s) will prevail and replace this EmCal warranty. The OEM supplier may require that the purchaser seek its remedy for a warranty claim directly through them.

COVERAGE

EmCal will repair or replace, at its discretion, any components of the product, which, under normal conditions of use, prove to be defective in material or workmanship. There will be no charge for this, either in labor or parts, with respect to defects covered by this warranty, provided that EmCal completes the work. The customer will be responsible for shipping the defective product to EmCal, and EmCal will be responsible for the return shipment, within the United States, to the customer. Return shipments are by UPS Ground delivery.

EXCLUSIONS AND LIMITATIONS

This warranty does not cover minor cosmetic imperfections, failures caused by abuse, neglect, misuse, improper operation, normal wear, accident, improper maintenance, unauthorized repair, or modification. Further, this warranty does not cover returned products that have been damaged in transit due to inadequate packing or shipping. Product warranties become immediately null and void if model or serial numbers, trademark stickers, barcodes, logos, or any other identifying or notice information has been altered or removed from the product(s). In any event the purchaser's sole remedy will be limited to a refund of the invoiced net price of the product.

SERVICE

Please contact EmCal at 1-800-872-2397 to obtain service under this warranty. Explain the problem, date of purchase, model information and any document numbers that you have available, eg. invoice or purchase order numbers. After verification, EmCal will issue a return merchandise authorization, (RMA), number at which time the customer may return the item.

DO NOT SHIP ANYTHING BACK TO EMCAL WITHOUT AN RMA #. When returning any item, double box it and pack it securely. Packages that arrive with obvious damage will be refused. Place a note inside the package stating the problem in as much detail as necessary, and be sure to include your return shipping address. Write the RMA # on the outside of the package. Insure the package and ship it prepaid to the shipping address given to you by your EmCal representative when the RMA # was issued.

WARRANTY TERMS

This limited 3-year warranty is in lieu of any and all warranties, expressed or implied. It does not extend to merchantability or fitness for a particular purpose or use. Liability for consequential damages under any and all warranties is excluded to the extent exclusions are permitted by law. This 3-year warranty gives you specific legal rights and you may also have other rights, which vary from state to state. This warranty states the customer's exclusive remedy, with respect to defective products. This warranty shall become null and void if any of its provisions are breached.